

Arbor Parent Portal – Set Up Instructions

Stage	Task
Set-up Account	<ol style="list-style-type: none"> On a PC or laptop, using a normal browser (ideally Chrome) use the following link for Arbor’s log in: https://knutsford-primary-academy.uk.arbor.sc Select the “First Time Logging In?” link <div style="text-align: center;"> <h3>Log in</h3> <div style="border: 1px solid #ccc; padding: 5px; margin-bottom: 5px; width: 300px;"> <input type="text" value="Enter your email address"/> </div> <div style="border: 1px solid #ccc; padding: 5px; margin-bottom: 5px; width: 300px;"> <input type="password" value="Enter your password"/> </div> <div style="display: flex; justify-content: space-between; margin-bottom: 10px;"> First time logging in? Forgot your password? </div> <div style="background-color: #4CAF50; color: white; padding: 10px; text-align: center; width: 100px; margin: 0 auto;"> Log in </div> <p style="font-size: small; margin-top: 5px;">Trouble logging in? Click here for help</p> <p style="font-size: x-small; margin-top: 5px;">Powered by Arbor</p> </div> <ol style="list-style-type: none"> Follow the set-up instructions on the screen.
Password	Ensure you securely remember your password
Download App	In the Google Play Store or Apple App Store, search and download the Arbor Parent and Guardian Portal App to your mobile device.
Log In to the App	<ol style="list-style-type: none"> Log in to the Arbor Parent and Guardian Portal App using your email address you originally set up your account with Select Knutsford Primary Academy as your school Enter your password that you previously created If asked, confirm your child’s date of birth <p>You should now be able to log in and easily access your child’s information.</p>
Trouble-shooting	<p>Should you have any issues, please first repeat the steps above from the beginning. If you continue to have difficulties logging, please contact the School Office.</p> <p>https://support.arbor-education.com/hc/en-us/articles/212097029-The-Arbor-Parent-Portal-quick-introduction</p>

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